



USER GUIDE

Making a Call in the United Kingdom

- Step 1.** Turn your phone on and when prompted for the PIN, enter the 4 digit PIN and press OK.
- Step 2.** Dial the country code (44 for the UK, 1 for the US & Canada, 61 for Australia, etc), area code and phone number.
Example: To call (213) 337-5555 in the US you need to dial **12133375555**

You must dial the country code even if you are making a local or national call and drop the leading zero if the number you are calling has one.
- Step 3.** Press the call key. The call will be connected normally.

Recharge minutes anywhere, anytime

- Online: Go to www.rechargeminutes.com or
- Dial **191** from your phone or
- From a landline or payphone dial the toll-free number of the country you are calling from and follow the voice prompts:

Australia	1-800-795-252	Ireland	1-800-932-275
Austria	0800-677-750	Italy	800-987-324
Canada	1-888-513-8804	Netherlands	800-023-3597
France	0805-113-721	Spain	800-098-936
Germany	0800-000-6484	United Kingdom	0800-376-2370
Greece	00800-127-115	United States	1-888-513-8804

Making a Call in Europe or the Rest of the World

- Step 1.** Turn your phone on and when prompted for the PIN, enter **2** followed by the 4 digit PIN and press OK. In the United States and Canada, enter **3** followed by the PIN.
- Step 2.** Dial the country code (44 for the UK, 1 for the US & Canada, 61 for Australia, etc), area code and phone number.
Example: To call (213) 337-5555 to the US you need to dial **12133375555**
- Step 3.** Press the call key and please wait. Ignore any messages shown on your screen. You will be disconnected for 10 to 30 seconds, and then your phone will call back.[^]
- Step 4.** Answer the call normally. Your call will be connected after a few seconds.

[^] If the call back does not happen, please refer to the Handy Hints on the back.

Handy Hints

- When calling to or within a country always dial the country code (i.e. +1 for the US & Canada, +44 for the UK, +61 for Australia).
- If you are trying to make a call outside the UK, USA or Canada, and the call back does not occur or if you hear a message saying the call cannot be completed, please do the following:
Dial ***126*** followed by the country code, area code and phone number, followed by **#**
Example: To call (213) 337-5555 to the US you need to dial ***126*12133375555#**
- In the case of emergencies (Ambulance, Fire or Police) dial 112 to be connected to the local emergency services.

For more Handy Hints, please visit www.rechargeminutes.com, sign in and click on My Service (under My Account).

Easy Dial Numbers

- 121** - Voicemail
- 187** - Account Balance
- 154** - Customer Service
- 191** - Recharge Minutes
- 171** - Enable Auto Recharge
- 466** - Enable Automatic Travel Journal Mapping
- 469** - Disable Automatic Travel Journal Mapping
- 8888** - Create an Entry in your Online Travel Journal for Family and Friends
- 8555** - Create a Public Entry in your Online Travel Journal

Online Travel Journal and Map

You will receive a free online automatically updated map and record of your trip.



To create you own entries and customize your Travel Journal whilst you are traveling:

- Compose a text message and send it to the Easy Dial number **8888** or **8555**.
- Take a photo with your phone and send it via MMS to the Easy Dial number **8888** or **8555**. Refer to your detailed user booklet on how to configure MMS on your phone.

Alternatively sign in online when you get home or while traveling, and customize your Travel Journal using our user friendly web tools.