MOBILE USER GUIDE

PASSPORT

Recharge minutes anywhere, anytime

- Online: Go to **www.rechargeminutes.com** or
- Dial **191** from your phone or
- From a landline or payphone dial the toll-free number of the country you are calling from and follow the voice prompts:

Australia	1-800-795-252	Ireland	1-800-932-275
Austria	0800-677-750	Italy	800-987-324
Canada	1-888-513-8804	Netherlands	0800-023-3597
France	0805-113-721	Spain	800-098-936
Germany	0800-000-6484	United Kingdom	0800-376-2370
Greece	00800-127-115	United States	1-888-513-8804

Making a Call in Europe or the Rest of the World

Step 1. Turn your phone on and when prompted for the PIN, enter **1** followed by the 4-digit PIN and press OK.

Step 2. Dial the country code (1 for the US & Canada, 44 for the UK, 61 for Australia), area code and phone number.

Example: To call (213) 337-5555 to the US you need to dial **12133375555**

Step 3. Press the call key and please wait. Ignore any messages shown on your screen. You will be disconnected for 10 to 30 seconds, and then your phone will call back.^

Step 4. Answer the call normally. Your call will be connected after a few seconds.

^ If the call back does not happen, please refer to the Handy Hints on the back.

Easy Dial Numbers

121 - Voicemail

187 - Account Balance

154 - Customer Service

191 - Recharge Minutes

654 - Get your US Number

171 - Enable Auto Recharge

466 - Enable Automatic Travel Journal Mapping

469 - Disable Automatic Travel Journal Mapping

8888 - Create an Entry in your Online Travel Journal for Family and Friends

8555 - Create a Public Entry in your Online Travel Journal

Making a Call in the United States

Step 1. In the USA turn your phone on and when prompted for the PIN, enter **2** followed by the 4-digit PIN and press OK.

Step 2. Dial the country code (1 for the US & Canada, 44 for the UK, 61 for Australia), area code and phone number.

Example: To call (213) 337-5555 in the US you need to dial **12133375555**

Step 3. Press the call key. The call will be connected normally.

Handy Hints

- When calling to or within a country always dial the country code (i.e. +1 for the US & Canada, +44 for the UK, +61 for Australia).
- If you are trying to make a call outside the United States, and the call back does not occur or if you hear a message saying the call cannot be completed, please do the following:

  Dial ***126*** followed by the country code (1 for the United States), area code and phone number, followed by **#**

  Example: To call (213) 337-5555 to the US you need to dial ***126*12133375555#**
- In the case of emergencies (Ambulance, Fire or Police) dial 112 to be connected to the local emergency services.

For more Handy Hints, please visit **www.rechargeminutes.com**, sign in and click on My Service (under My Account).

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Important Information

- Your service is preactivated and ready to use.
- If a US number is not printed on the SIM card, it will be automatically sent to you via text message when you use this service for the first time (no matter where you are in the world).
- Your Global number is printed on the SIM card.
- If you do not use the service at all for a period of 3 months your US number may change when you go to use the service again. Your new US number will be automatically sent to you via text message. You can pay a monthly fee to extend the life of your US number.

Online Travel Journal and Map

You will receive a free online automatically updated record and map of your trip.

To create you own entries and customize your Travel Journal whilst you are traveling:

- Compose a text message and send it to the Easy Dial number **8888** or **8555**.
- Take a photo with your phone and send it via MMS to the Easy Dial number **8888** or **8555**. Refer to your detailed user booklet on how to configure MMS on your phone.

Alternatively sign in online when you get home or while traveling, and customize your Travel Journal using our user friendly web tools.