

Global Premium Mobile User Guide



How to make a call

- 1. Enter '+' (hold down the + key until you see a + on your screen).**
Start dialing the number with the '+' for all calls.
- 2. Enter the country code, area code (without the leading 0) and phone number.**
44 for the UK, 49 for Germany, 353 for Ireland, etc.
- 3. Press the call key or similar.**
Ignore any messages shown on your screen such as 'Call barred; Call blocked; Not allowed' or similar. You will be disconnected for 10-30 seconds then your phone will call back.
- 4. Answer the call normally.**
Your call will be connected after a few seconds.
- 5. Hang up once you finish the call.**

Recharge minutes anywhere, anytime

- Online: Go to www.rechargeminutes.com
- Dial 191 from your mobile phone or
- From a landline or payphone dial the toll-free number of the country you are calling from and follow the voice prompts:

Australia	1-800-795-252	Netherlands	0800-023-3597
Austria	0800-677-750	New Zealand	0800-447-870
France	0805-113-721	Singapore	800-120-3480
Germany	0800-000-6484	Spain	800-098-936
Greece	00800-127-115	Switzerland	0800-834-578
Ireland	1-800-932-275	United Kingdom	0800-376-2370
Italy	800-987-324	United States	1-888-513-8804



How to contact me while I'm away

My mobile number is:

1. Dial toll free from a landline or payphone:

In the UK dial **0808-234-7418**

In France dial **0805-101-177**

In Germany dial **0800-000-6485**

2. Listen to the voice prompts and enter my mobile number.

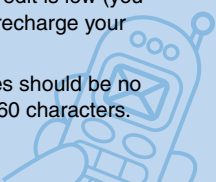
Or you can call me direct:*

From the **UK / Europe** dial 00 before my mobile number

* International call charges apply.

Text Messages

- The destination number should be entered as described on the 'How to make a call' section, always starting with the + sign.
- If your phone displays "Message not sent", either the destination number cannot be reached or your calling credit is low (you may need to recharge your account).
- Text messages should be no longer than 160 characters.



Keep your
local SIM card
here while you
use your
SIM



Easy dial numbers

121 - Voicemail[†]

187 - Account Balance

154 - Customer Service[†]

191 - Recharge Minutes

[†] A per minute rate applies.

Handy Hints

If you hear a message the call cannot be completed, or if the phone does not ring back, you may have to place calls via the menu. **Please follow the instructions below:**

1. Go to the Menu section of your mobile phone
2. Select the option "Services" (It may be located under "Extras", "Options", "Tools" or similar)
3. Select the option "Callback", and then "Manual number"
4. Enter the phone number as described on the "How to make a call" section and click on "OK" or similar
5. Ignore any messaging that may appear on the screen
6. Your phone will ring back and your call will be connected

For more information, please visit the **My Service** section when you sign in at www.rechargeminutes.com

EKT168 Mar07

How to contact me while I'm away

I can receive calls toll-free for up to 45 minutes only. After that, I start paying a surcharge per minute, but it costs nothing for you to call me!

If you want to **buy me some minutes** so you can keep calling me toll-free just go to www.rechargeminutes.com

Remember my mobile number is:

