MOBILE USER GUIDE

<<<<<<<<<<<<<<<<<<<< PASSPORT >>>>>>>>>>>>>>>>>>>>>>>>>>>>

Text Messages

- The destination number should be entered as described on the 'How to make a call' section, always starting with the country code.
- If your phone displays "Message not sent", either the destination number cannot be reached or your calling credit is low (you may need to recharge your account).
- Text messages to the USA can only be sent to AT&T, Cingular and T-Mobile numbers.

How to make a call

1. **Enter the country code, area code and phone number.**
   Country code for the US is 1. Example: To call (213) 337-5555, you would dial 12133375555
2. **Press the call key or similar.**
   Ignore any messages shown on your screen. You will be disconnected for 10-30 seconds then your phone will call back.
3. **Answer the call normally.**
   Your call will be connected after a few seconds.
4. **Hang up once you finish the call.**

Easy Dial Numbers

121 - Voicemail†

187 - Account Balance

154 - Customer Service†

191 - Recharge Minutes

† A per minute rate may apply from some countries.

Recharge minutes anywhere, anytime

- Online: Go to **www.rechargeminutes.com**
- Dial 191 from your mobile phone or
- From a landline or payphone dial the toll-free number of the country you are calling from and follow the voice prompts:

Australia	1-800-795-252	Italy	800-987-324
Austria	0800-677-750	Netherlands	0800-023-3597
France	0805-113-721	Spain	800-098-936
Germany	0800-000-6484	Switzerland	0800-561-062
Greece	00800-127-115	United Kingdom	0800-376-2370
Ireland	1-800-932-275	United States	1-888-513-8804

Handy Hints

- When calling to or within a country always dial the country code. (i.e. 1 for the US & Canada, 61 for Australia, 44 for the UK, etc.)
- **If your mobile does not ring back when you are making a call, repeat steps 1–3 in the 'Making calls' section.**
- You can always contact 24/7 Customer Service from a landline or payphone if you need assistance.

For more information, please visit *My Service* when you sign in at **www.rechargeminutes.com**

EKT218 Mar08

How to contact me while I'm away

My mobile number is:

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1. Dial toll free from a landline or payphone:
   In the **US & Canada** dial **1-866-305-6462**
2. Listen to the voice prompts and enter my mobile number.

Or you can call me direct:*
From the **US / Canada** dial 011 before my mobile number.

* International call charges apply.

Buy me some minutes!

You can buy me some minutes so I can make and receive more calls!

Just go to **www.rechargeminutes.com**

Remember my mobile number is:

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