

# Critical Information Summary

# International Data SIM Card

## Information About The Service

**Description of the Service** The ekit International Data SIM Card is a pre-paid data plan in which you simply pay for the amount of data you want to use. You need to purchase and activate your International Data SIM Card.

**Is the Data Service bundled with any other Telcommunications Service or Goods?** No, you bring your own mobile, tablet, hotspot or laptop.

**What's Included** With the International Data SIM Card you simply purchase the amount of data you want to use:

- 250MB (expires in 14 days from first use)
- 500MB (expires in 14 days from first use)
- 1GB (expires in 30 days from first use)
- 2GB (expires in 30 days from first use)

Coverage: All Australia-wide & more countries  
T&Cs & Fair Go policy applies.

For more details go to:  
[www.ekit.com/ekit/MobileInfo/Service/ekdata\\_lime](http://www.ekit.com/ekit/MobileInfo/Service/ekdata_lime)

**Minimum Term** No minimum term. Credit expiry is 14 or 30 days from first use.

This is a pre-paid service. You may stop using the service at any time. However, any data amount on the SIM card at the time you stop using the service will not be refunded

## Information About Pricing

**Total Minimum monthly Plan Cost** There is no recurring monthly charge. With the ekit International Data SIM Card you only pay for the data that you want to use.

**Total Maximum monthly Plan Cost** There is no maximum monthly plan cost. With the ekit International Data SIM Card you only pay for what you use.

Cost of 2 Minute Standard National Call	N/A
Cost of Standard National SMS	N/A
Cost of 1MB of Data in Australia	from US\$0.06/MB

## Other Information

Using Your Service Overseas	ekit International Data service operates in 120+ countries so that you can stay in touch with family & friends while overseas. You can check the rates for each country by visiting: <a href="http://www.ekit.com/ekit/MobileInfo/Service/ekdata_lime">www.ekit.com/ekit/MobileInfo/Service/ekdata_lime</a>
Spend Management Tools	To check your balance or to view your bills or usage, login to <a href="http://www.rechargeminutes.com">www.rechargeminutes.com</a>
Help and Support	If you require assistance, email your question to <a href="mailto:help@rechargeminutes.com">help@rechargeminutes.com</a> or call 1800-795-252 from any phone in Australia (standard call charges apply). The Telecommunications Industry Ombudsman is contactable at <a href="http://www.tio.com.au/about-us/contact-us">www.tio.com.au/about-us/contact-us</a> , by telephone on 1800-062-058, by facsimile on 1800-630-614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

For full terms & conditions, please visit [www.ekit.com/terms](http://www.ekit.com/terms)

To make a complaint and access ekit's internal dispute resolution process, you can contact ekit by:

Telephone: 1-800-094-747  
Email: [shout@ekit.com](mailto:shout@ekit.com)  
Address: ekit.com Inc  
c/o ekit.com Pty Ltd  
Level 3, 100 Dorcas Street  
South Melbourne VIC 3205.

Hours of Operation: 24 hours a day, 7 days a week.

You can also contact ekit using the details provided at: [www.ekit.com/ekit/CustomerService](http://www.ekit.com/ekit/CustomerService)