



Mobile User Guide

How to make a call

It's a little different from normal calling but so easy!

- 1. Enter '+' (hold down the + key until you see a + on your screen).**
Start dialing the number with the '+' for all calls.
- 2. Enter the country code, area code and phone number.**
Country code for the US is 1. Example: +12133375555
- 3. Press the call key or similar.**
Ignore any messages shown on your screen such as 'Call barred; Call blocked; Not allowed' or similar. You will be disconnected for 10-30 seconds then your phone will call back.
- 4. Answer the call normally.**
Your call will be connected after a few seconds.
- 5. Hang up once you finish the call.**

Recharge minutes anywhere, anytime

- Online: Go to www.ekit.com/mobile
- Dial 154 from your mobile phone (call charges may apply) or
- From a landline or payphone dial the toll-free number of the country you are calling from and follow the voice prompts:

| | | | |
|-----------|---------------|----------------|----------------|
| Australia | 1-800-795-252 | Italy | 800-987-324 |
| Austria | 0800-677-750 | Netherlands | 0800-023-3597 |
| France | 0805-113-721 | Spain | 800-098-936 |
| Germany | 0800-000-6484 | Switzerland | 0800-834-578 |
| Greece | 00800-127-115 | United Kingdom | 0800-376-2370 |
| Ireland | 1-800-932-275 | United States | 1-888-513-8804 |



How to contact me while I'm away

From the US or Canada dial:

| | | | | | | | | | | | | | | | | | | | |
|---|---|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| 0 | 1 | 1 | | | | | | | | | | | | | | | | | |
|---|---|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|

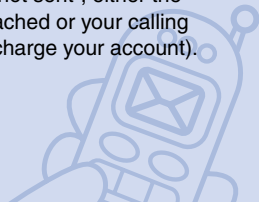
(My Mobile number)

International call charges apply.

Detach and give this to your family
Visit www.ekit.com/mobile to print more copies

Text Messages

- Follow the instructions in the user manual of your phone to send and receive text messages.
- The destination number should be entered as described on the 'How to make a call' section, always starting with the + sign.
- If your phone displays "Message not sent", either the destination number cannot be reached or your calling credit is low (you may need to recharge your account).



Easy dial numbers

121 - Voicemail*

154 - Recharge*

187 - Balance enquiry

* A per minute rate may apply from some countries.

Handy Hints

- **When making calls always make sure the + sign is entered before the number (refer to point 1 under the 'How to make a call' section).**
- When calling to or within a country always dial the country code. (i.e. 1 for the US & Canada, 61 for Australia, 44 for the UK, etc.)
- **If your mobile does not ring back when you are making a call, repeat steps 1–4 in the 'Making calls' section.**
- You can always contact 24/7 Customer Service from a landline or payphone if you need assistance.

For more information please visit the Help/FAQs section on:
www.ekit.com/mobile

EKT157 0c106

Buy me some minutes!

You can buy me some minutes so I can make more calls!

Just go to **www.ekit.com/mobile** and click on 'Recharge minutes'

Remember my Mobile number is:

